

Solution for Sell Delete Not Working Issue

Error: Deleting Sale Not Working, shows “Something Went Wrong Please Try again Later”

Issue:

Sometimes, when attempting to delete a sale, the system may display the following error: **“Something went wrong. Please try again later.”**

This usually occurs due to a database configuration issue.

Solution:

Follow the steps below to diagnose and fix the issue:

Step 1: Check the Error Log

Navigate to your application’s log file located at: **pos/storage/logs/laravel.log**

Step 2: Identify the Error

If the log shows the following error: **General error: Prepared statement needs to be re-prepared**

Step 3: Update Database Configuration

Open the database configuration file located at:

```
pos/config/database.php
```

Find the MySQL configuration block and ensure it includes the following option:

```
'mysql' => [  
'driver' => 'mysql',  
'url' => env('DATABASE_URL'),  
'host' => env('DB_HOST', '127.0.0.1'),  
'port' => env('DB_PORT', '3306'),  
'database' => env('DB_DATABASE', 'forge'),  
'username' => env('DB_USERNAME', 'forge'),
```

```
'password' => env('DB_PASSWORD', ''),
'unix_socket' => env('DB_SOCKET', ''),
'charset' => 'utf8mb4',
'collation' => 'utf8mb4_unicode_ci',
'prefix' => '',
'prefix_indexes' => true,
'strict' => false,
'engine' => null,
'options' => extension_loaded('pdo_mysql') ? array_filter([
PDO::MYSQL_ATTR_SSL_CA => env('MYSQL_ATTR_SSL_CA'),
PDO::ATTR_EMULATE_PREPARES => true, // Add this line
]) : [],
],
```

Important: Make sure the line `\PDO::ATTR_EMULATE_PREPARES => true` is included under the `options` array. This setting helps prevent the “re-prepared” error by enabling emulation of prepared statements.

Step 4: Save Changes

After updating the configuration save the file.

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