

Setting up Email/SMTP for Forgot password & other email notifications

Email functionality is used in some parts of applications like “Forgot Password”, “Offline Payment approval for SaaS module” and others from time-to-time.

During installation steps, you can set up email setting with all “SMTP” details or if you’re server support php-mail then you can use that too (php-mail is not recommended)

But if you have not set up it correctly then you can follow the below steps to do it:

- Open you .env file
- You will find the below configurations present there
 - MAIL_DRIVER=smtp
 - MAIL_HOST=
 - MAIL_PORT=
 - MAIL_USERNAME=
 - MAIL_PASSWORD=
 - MAIL_ENCRYPTION=
- Fill in the appropriate details, you can get in contact with your hosting provider for any of the values above.
- For example with Gmail it looks like below:
 - MAIL_DRIVER=smtp
 - MAIL_HOST=smtp.gmail.com
 - MAIL_PORT=587
 - MAIL_USERNAME=
 - MAIL_PASSWORD=
 - MAIL_ENCRYPTION=TLS
 - Some hosting disable port 587 and due to that email may not work, contact your hosting provider & they will enable it.
- **NOTE:** Use either TLS or SSL, don’t type both. Also, provide the port according to the given encryption used.

Gmail SMTP:

If you’re using Gmail or GSuite it might throw some errors, check below for a solution:

1. If you have **2-factor authentication enabled** (almost all have this enabled) then create an app password for pos.
 1. More details here <https://support.google.com/accounts/answer/185833?hl=en>
 2. Create app password from here: <https://myaccount.google.com/apppasswords>
2. **Change port & encryption:** Try using port 465 and encryption SSL