

# Loyalty Cards

## Enabling Reward Points:

Before diving into Loyalty Cards, make sure you've enabled the reward points feature. You can find detailed instructions in our documentation [here](#).

## Creating Loyalty Cards for Customers:

Once your reward points are active, follow these straightforward steps to set up Loyalty Cards for your customers:

1. **Assign a Customer ID:** When adding a new customer, make sure to provide them with a unique Customer ID. This ID will serve as their key to unlocking exclusive benefits.
2. **Printing the Loyalty Card:** Using the assigned Customer ID, print the Loyalty Card. This card is your customer's ticket to accumulating and redeeming reward points. You need to design & print the card externally (maybe use canva or other designing software to design the card for printing.)
3. **Using Loyalty Cards at the Point of Sale (POS):**
  1. **Select Customer:** Begin by selecting the customer making the purchase. You can scan the QR/barcode code on their Loyalty Card or enter the customer's mobile number or enter the customer's name to associate the sale with their account.
  2. **Complete the Sale:** The system will automatically link the sale to the customer's Loyalty Card, ensuring they receive the deserved reward points.

That's it! You've successfully integrated Loyalty Cards into your SenangUrus Business system. Your customers can now enjoy a personalized and rewarding shopping experience.

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