

# Frequently asked questions, Common Issues & Errors.

## Datatable or List table not working

Most of the time the list of sales or purchase or unit or category or any other list keep showing **processing...** and doesn't display the data. Follow these steps to fix this error

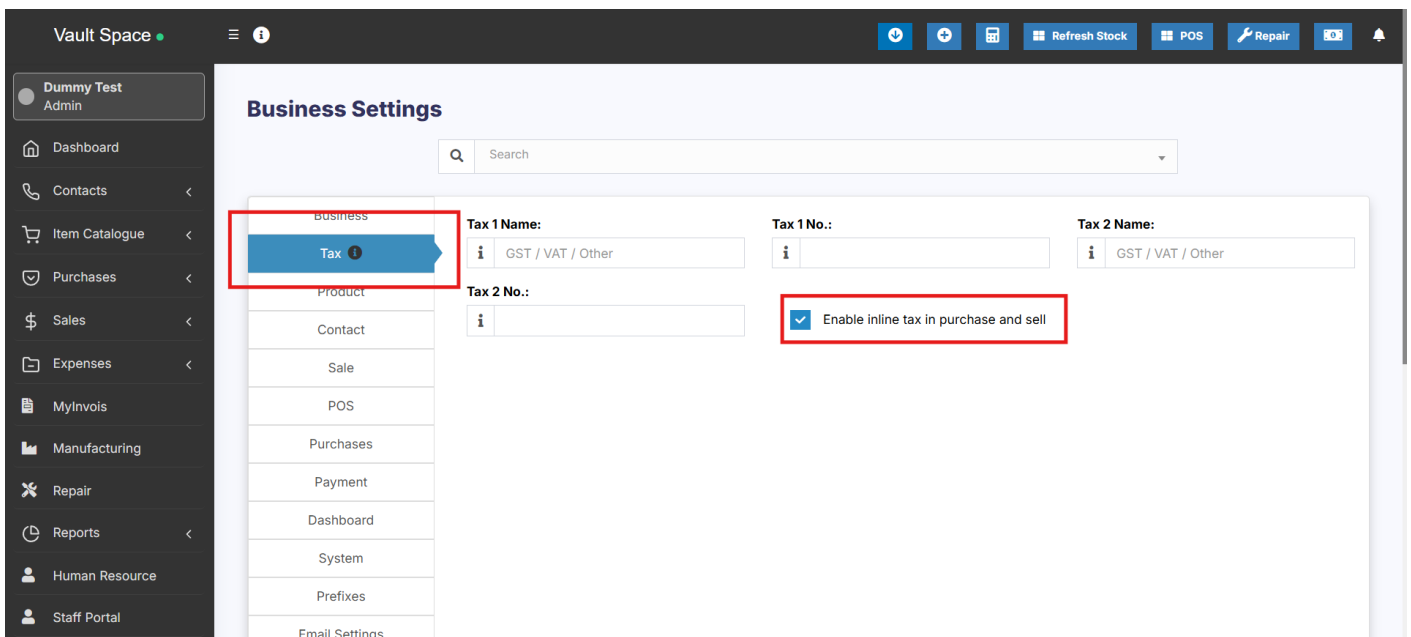
1. Login to your cPanel or Directadmin or similar panel.
2. Disable **mod\_security** Or contact your hosting provider to disable mod\_security.
3. After it is disabled refresh the page and you'll see the list will work.

## How to add Barcode Scanner

Adding a barcode scanner is easy & simple.

- Simply Plug-in the barcode scanner in your computer.
- If there is some driver provided with the scanner then install it.
- Point the cursor to any field in POS where you want to insert the barcode and scan the barcode. The scanner will automatically scan and input the barcode value to the input field.

## Disable Tax

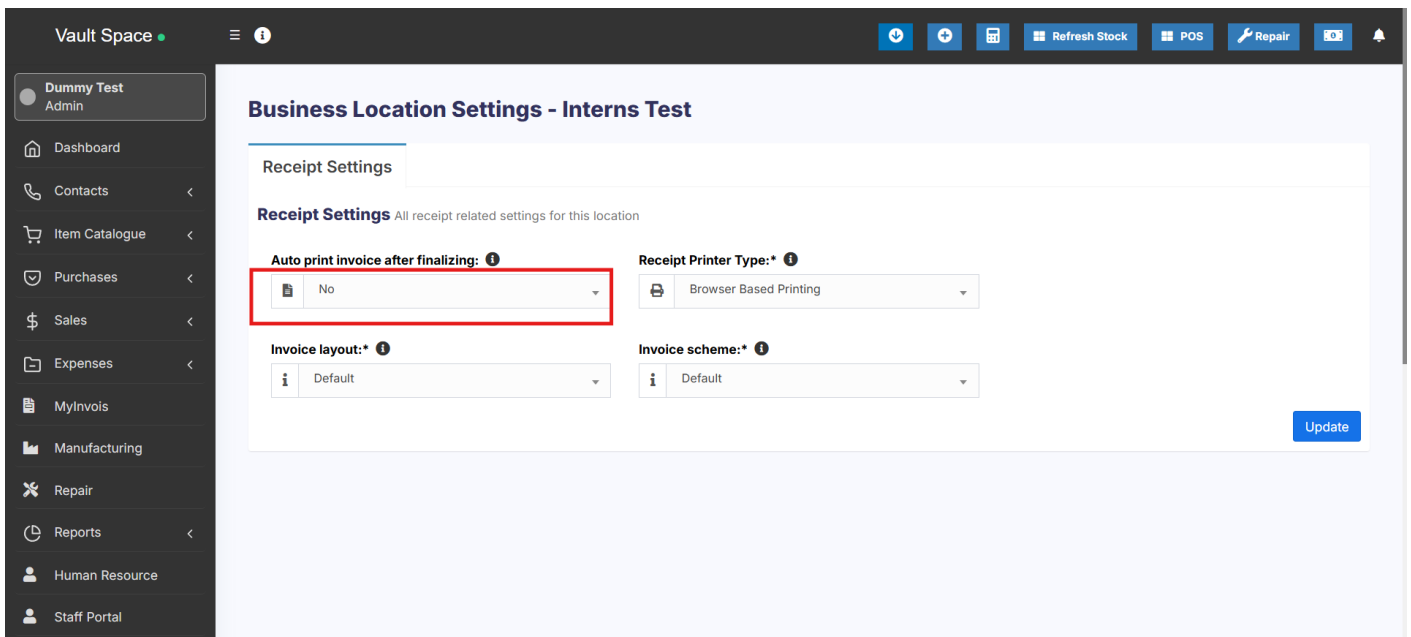


The screenshot shows the 'Business Settings' page in the Vault Space application. The left sidebar contains a navigation menu with items like Dashboard, Contacts, Item Catalogue, Purchases, Sales, Expenses, MyInvois, Manufacturing, Repair, Reports, Human Resource, and Staff Portal. The main content area is titled 'Business Settings' and features a search bar. Below the search bar, there are sections for 'Business', 'Product', and 'Email Settings'. The 'Business' section is highlighted with a red box and contains a 'Tax' button with an information icon. To the right of the 'Business' section, there are fields for 'Tax 1 Name:', 'Tax 1 No.:', 'Tax 2 Name:', and 'Tax 2 No.:'. The 'Tax 1 Name:' field contains 'GST / VAT / Other'. The 'Tax 1 No.:' field is empty. The 'Tax 2 Name:' field contains 'GST / VAT / Other'. The 'Tax 2 No.:' field is empty. Below these fields, there is a checkbox labeled 'Enable inline tax in purchase and sell' which is checked and highlighted with a red box.

1. Don't add Tax Rates in settings
2. Go to Settings – Business Settings.

1. Uncheck “Enable inline tax in purchase and sell”
2. Uncheck “Enable Price & Tax info”
3. Select “Default Sale Tax” as None

# Disabling Printing of Receipts in POS screen



To disable printing of receipts, go to Settings -> Business Locations -> Click on Setting for the business location where you have to disable printing, make “Auto print invoice after finalizing:” as No.

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