

Enable or Disable Auto Sending of notifications

Enabling auto-sending of SMS & Email to customer on New Sales:

1. First, setup the Email SMTP and/or SMS details in Business settings.
 1. [SMS Documentation](#)
 2. [Email SMTP Documentation](#)
2. Go to **Notification Template**
3. Under **Customer Notification** you will see **New Sales** notification.
4. There you will find the option to enable **Auto Send Email** & **Auto Send SMS**, enable it and save.
5. Now when ever you make a sales a Email or SMS notification will be send to customer.

If there is any error in Email or SMS configuration then sales will not get submitted, so test it properly.

Email notification will only get send in case the customer have a valid email present

Similarly SMS will only get send if the mobile number is present.

Enabling auto-sending of Whatsapp Notification on New Sale:

Whatsapp Text:

Whatsapp Text

Auto Send Email

Auto Send SMS

Auto send Whatsapp notification

If enabled, sell notification will be automatically sent to customer on creating new sales for them

To enable automatic WhatsApp notifications, enable the '**Auto send Whatsapp Notification**' check box under **Customer Notification > New Sale**.

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