

Frequently asked questions, Common Issues & Errors.

- [Frequently asked questions, Common Issues & Errors.](#)

Frequently asked questions, Common Issues & Errors.

Datatable or List table not working

Most of the time the list of sales or purchase or unit or category or any other list keep showing **processing...** and doesn't display the data. Follow these steps to fix this error

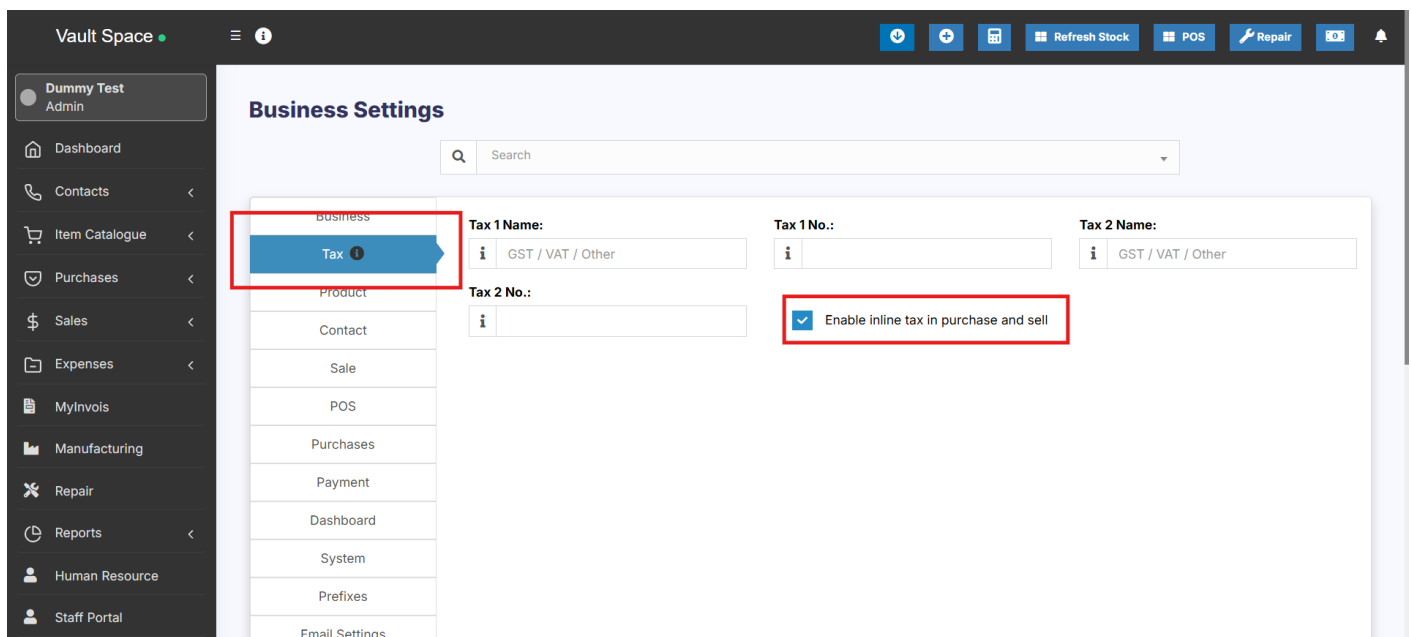
1. Login to your cPanel or Directadmin or similar panel.
2. Disable **mod_security** Or contact your hosting provider to disable mod_security.
3. After it is disabled refresh the page and you'll see the list will work.

How to add Barcode Scanner

Adding a barcode scanner is easy & simple.

- Simply Plug-in the barcode scanner in your computer.
- If there is some driver provided with the scanner then install it.
- Point the cursor to any field in POS where you want to insert the barcode and scan the barcode. The scanner will automatically scan and input the barcode value to the input field.

Disable Tax



1. Don't add Tax Rates in settings
2. Go to Settings – Business Settings.
 1. Uncheck “**Enable inline tax in purchase and sell**”

2. Uncheck “**Enable Price & Tax info**”
3. Select “**Default Sale Tax**” as None

Disabling Printing of Receipts in POS screen

The screenshot shows the 'Business Location Settings - Interns Test' page in the Vault Space application. The 'Receipt Settings' tab is selected. The 'Auto print invoice after finalizing:' dropdown menu is highlighted with a red box and is set to 'No'. Other settings include 'Receipt Printer Type' (Browser Based Printing), 'Invoice layout' (Default), and 'Invoice scheme' (Default). An 'Update' button is located in the bottom right corner of the settings panel.

Business Location Settings - Interns Test	
Receipt Settings	
Receipt Settings All receipt related settings for this location	
Auto print invoice after finalizing: ⓘ	Receipt Printer Type:* ⓘ
No	Browser Based Printing
Invoice layout:* ⓘ	Invoice scheme:* ⓘ
Default	Default
Update	

To disable printing of receipts, go to Settings -> Business Locations -> Click on Setting for the business location where you have to disable printing, make “**Auto print invoice after finalizing:**” as No.